



## **The Illinois Lemon Law – Frequently Asked Questions**

After a home your vehicle constitutes the major investment and you need to secure this investment. If you live in Illinois and have purchased the car in Illinois, you must be thoroughly aware of how the Illinois lemon law works to protect your [Illinois Lemon Law](#) rights and your investment in the car if it turns out to be defective.

The Illinois lemon laws are the US state laws which offer remedies to consumers in Illinois for boats, cars, computers, motorcycles, refrigerators, RVs, etc. If these products fail to meet the set standards of quality and performance as promised in the express warranty they are commonly referred to as 'the lemons'. There are both the Illinois State and Federal lemon laws which protect the interests of consumers in the State of Illinois. The rights afforded to consumers by the Illinois lemon law may exceed any warranties expressed in purchase contracts.

### **What kind of remedies will I be entitled to, if my vehicle turns out to be an Illinois lemon?**

Depending upon the facts of your case, you could be entitled to a:

- Cash settlement
- Partial or total refund of the purchase price
- New or replacement vehicle

### **If my vehicle is not qualified for the Illinois lemon law protection, do I have any other recourse?**

You may have other recourses depending on the type of issues your car has. There is a federal lemon law which may apply to your car. There also are other state laws that may apply to your case your car it fails to qualify for the Illinois lemon law.

### **Do you think I need to hire an Illinois lemon law attorney to represent me?**

Yes, you need to hire an Illinois lemon law attorney as a product repair history varies from vehicle to vehicle. It is best to have an experienced Illinois lemon law attorney review all the repair orders and receipts to determine the most favorable resolution for your successful lemon law claim.

### **How much does an experienced Illinois lemon law attorney cost me?**

You can actually enlist the services of experienced Illinois lemon law attorney without paying his fees. An experienced Illinois lemon law attorney is highly knowledgeable in both the state and federal laws and he can determine the best way to proceed to get you what you are entitled to.

### **If I don't pay my Illinois lemon law attorney why would he work for me?**

The Illinois lemon law contains a 'fee-shifting' provision, which means that if you win or settle your case, the attorney's fees are paid for by or 'shifts' to the manufacturer. This fee-shifting provision in the Illinois lemon law means that you do not pay your Illinois lemon law attorney's fees, win or lose.



### **Are used vehicles covered by the Illinois lemon law?**

According to the Illinois lemon law, a motor vehicle is not considered used until it has been placed in a bona-fide consumer use, regardless of the number of transfers.

### **How does the Illinois lemon law define a 'bona-fide consumer use'?**

According to the Illinois lemon law, 'bona-fide consumer use' is the actual operation by an owner who acquired the vehicle for use in business or for pleasure purposes and who has been granted a certificate of title on the motor vehicle and has registered the motor vehicle.

### **What are the documents needed in support of my Illinois lemon law claim?**

Save the following documents which should come handy in support of your Illinois lemon law claim:

- The express warranty that comes with your vehicle
- The invoice or repair order generated by the dealer to verify the particular repair or service that is performed every time you take your vehicle in for repair
- Request for a copy of the repair order or repair invoice when you pick up your vehicle from the repair facility and document it
- A 'warranty history report' from your dealer with the date and result of each repair visit if you do not have copies of all the repair orders

This information is not intended as legal advice. Please direct your specific questions to [Krohn & Moss](#) for protection involving defective vehicles (lemon law), Products (Warranty law), Consumer Fraud, Violations of Renters Rights, Credit Report discrepancies and lenders and creditors discrepancies.

If you think your consumer rights have been violated and you need legal help, call **Krohn & Moss attorneys**, toll free, at 1-800 US LEMON<sup>®</sup> (800-875-3666) for a [FREE CASE REVIEW](#), or complete one of our online submission forms.



## About Krohn & Moss

The law firm of **Krohn & Moss, Consumer Law Center®**, was founded in 1995 by attorneys [Adam Krohn](#) and [Greg Moss](#), to provide legal representation to consumers with defective vehicles and products. Krohn & Moss attorneys represented 40,000+ consumers in California(CA) and other states with 98% success rate. Krohn & Moss Consumer Law Center® has arbitrated, settled and litigated cases which have had a profound impact on consumer protection law.

The law firm of Krohn & Moss, Consumer Law Center® offices has conveniently located in major states; **Arizona, California, Florida, Texas & Illinois, Indiana, Kansas & Missouri, Nevada, Ohio.**

## Further Help and Information

If you have any questions or want more information on your rights under the Illinois (The Lemon Law), call or write:

**Krohn & Moss, Ltd.**  
**Consumer Law Center**  
**120 West Madison**  
**10th floor**  
**Chicago, IL 60602**  
<http://www.illinoislemonlaw.com/>